



# Claims Process

## How to report a claim

At 538 Underwriting we believe that accessibility, speed of response and depth of expertise are the essential foundations for our claims proposition.

We understand that in almost all potential loss situations, speed is of the essence for all involved.

We provide our insureds and their brokers with swift access to key decision makers so that every claim can be acknowledged and dealt with promptly and professionally.

Claim notification details can be found in our policy wordings but if you're unable to find them, please contact one of our dedicated team members who will be happy to assist you.

Alternatively, you can click on the tab located within our website 'Report a claim'.

When reporting your claim please ensure you provide the following information so that your claim can be dealt with promptly.

- Contact details
- Details of the claim
- Policy documentation
- Supporting documents where applicable